

**JET
BRAINS**



Our Commitment



2023



Introduction

JetBrains is a global software company specializing in the creation of intelligent, productivity-enhancing tools for software developers and teams. It maintains its headquarters in Prague, Czech Republic, with R&D labs and sales operations located in various countries.



More than **12.8M** users around the globe, including **92** Fortune Global Top companies, trust JetBrains tools.

Every day, about **269** organizations become new JetBrains customers.

Founded

February 2000

Funding

Private

CEO



Kirill Skrygan

[Check out the JetBrains Annual Report for more highlights](#)



Security

We do our best to make our software free of security vulnerabilities.

The security controls we have implemented are described in the document [JetBrains Information & Physical Security Standards](#). Please also refer to our [Privacy](#) section below to review the measures we use to protect customers' personally identifiable information (PII).

Need more information?

Please request the completed [SIG Lite questionnaire](#) or [CyberGRX report](#).

Have you found a security issue?

Please report it directly to our [issue tracker](#) (setting issue type to 'Security Problem') or via [email](#). If you'd like to use an encrypted communication channel, please use this PGP key:

Key ID: security@jetbrains.com

Fingerprint: 054C C087 8CA3 B1F0 DDBF 7A20 EF5A 4244 1A9D 68C8

Key size: 4096

Please refer to our [Coordinated Disclosure Policy](#) describing how our responsible disclosure process works.

Information about fixed security issues is provided on [this page](#).

Want to stay current on recently fixed issues?

Please [subscribe to receive the bulletin via email](#).

For product-specific security questions:

Please refer to the [product documentation page](#).

Having problems with access to JetBrains services?

Please check the service availability [here](#).

How do we verify the external plugins in JetBrains Marketplace?

Please refer to the [Approval Guidelines](#).

Privacy

Protecting the data you share with us is the top priority for us. Read our [Privacy Policy](#) to understand what information we collect about you and why, how and when we use our partners to process your data, and how we manage the data that you provide when using our products.

JetBrains processes customers' personal data in a manner compliant with the General Data Protection Regulation (GDPR). Please refer to the [JetBrains Data Processing Addendum](#) for more information.

Data Subject Rights

Would you like to request that your data be deleted from our systems or exercise any of your other rights as a data subject?

Please [send us a request](#).

Want to check what information we store about you?

Please feel free to [export the data from your JetBrains Account](#).

Location of Data

Where is my data stored?

Your data is being stored in AWS and Microsoft Azure servers located in the EU.

Who has access to my data?

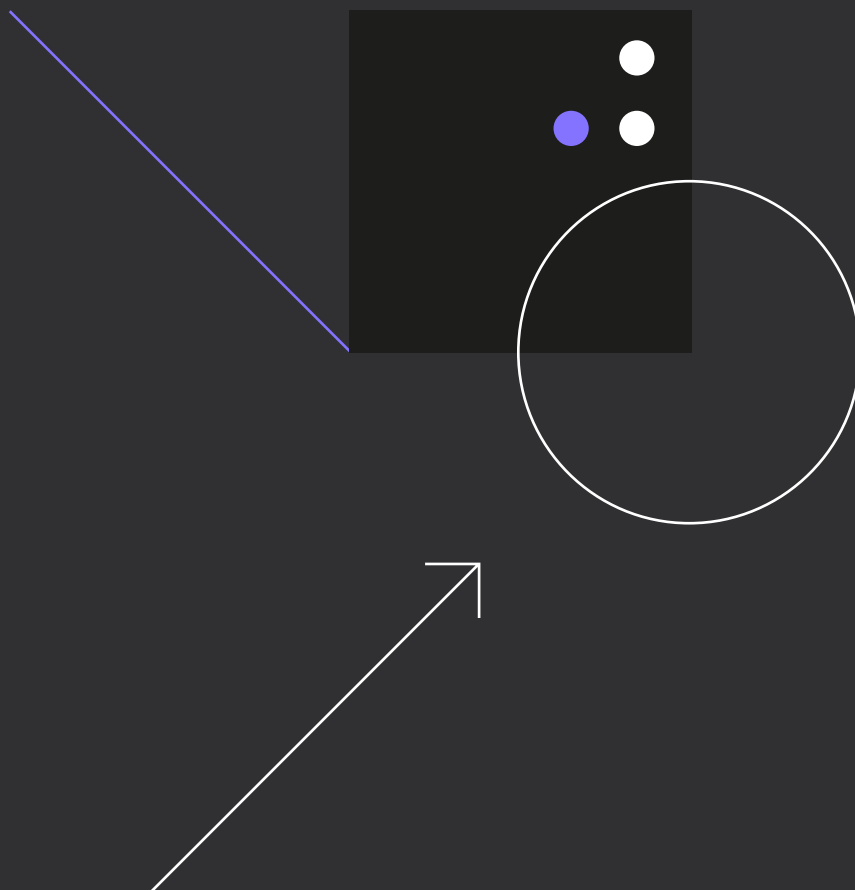
Access to your data is restricted to authorized personnel only. However, it is possible that your data might be accessed outside of the EU when required for the provision of products, services, or information (e.g. technical and sales support).

Is my data encrypted, and how?

Data required for license management (see the full list of data categories available in the [Privacy Policy](#)) is encrypted using AWS mechanisms. Our database is encrypted using keys managed via AWS KMS (Key Management Service). Data stored in AWS S3 buckets is encrypted using server-side encryption.

If you are using our Team Tools, please check the [Data Retention Policy here](#).





Compliance

JetBrains has a long term goal to establish a smart, risk-based and data driven program that is well documented and user friendly for our colleagues.

Our vision is to utilize a set of intelligent controls and solutions that detect and evaluate risks automatically, identify suspicious activity, and learn from those patterns. We also want them to continuously monitor such threats and provide feedback on our performance.

To achieve such a goal, JetBrains builds its ethics and compliance program on three key pillars – People, Automation, and Data – while emphasizing our essential principle “Drive to Develop”.





People

We believe that people make a company

That is why we educate our colleagues on compliance risks and support a positive company culture with equal opportunities for everyone. This naturally prevents reasons and incentives for employees to act improperly, stretch ethics or even break laws. Our flat structure and open culture that promotes free discussion also helps us to ensure the appropriate level of scrutiny for important decisions. Everyone at JetBrains has the right to express their opinions and is always encouraged to speak up if they have any questions or concerns.



Automation

We see that the future of compliance is in smart risk mitigation

We are committed to develop intelligent and risk-based automated compliance controls that reflect the risks and requirements of the locations we operate in, our business models, products we design and our valuable customers served. We focus on efficient and effective deployment of legal and compliance resources to provide support and comfort to our teams whenever needed.



Data

Data is what we trust

We use available and relevant data to make well-documented decisions, monitor and re-assess our risk profile, and re-evaluate the controls in place. Data helps us to continuously tailor our compliance framework to ensure that it reflects current commercial circumstances, suspicious patterns, and legal risks as they develop or change over time.



Code of Conduct

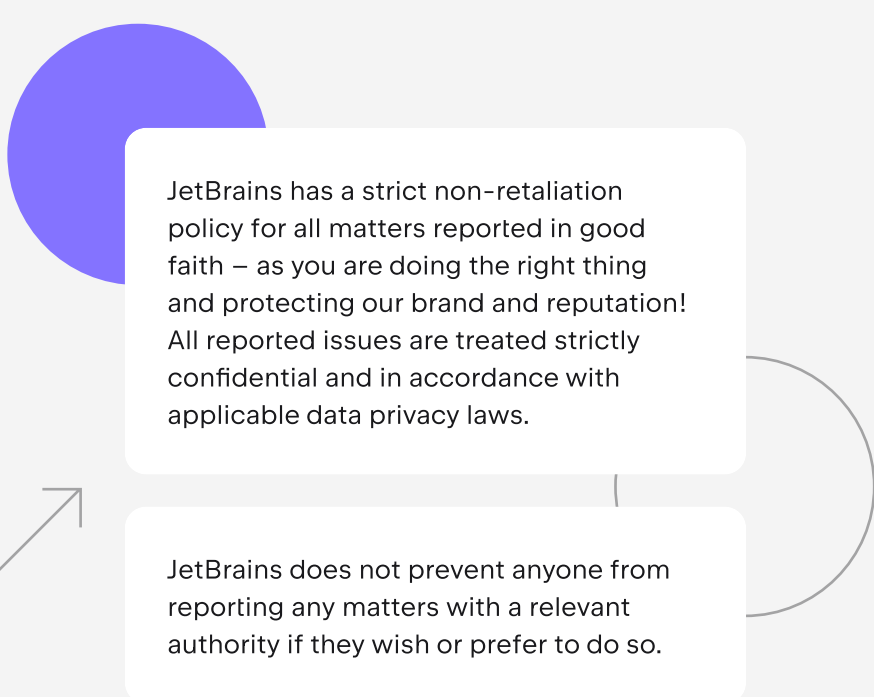
At JetBrains, we reject all illegal or improper activities. Our Code sets out JetBrains' standards of behavior in accordance with applicable laws and regulations while emphasizing many important priorities – fostering the developer community, developing innovative and useful tools, and ensuring customer satisfaction.

[Our Code of Conduct](#)

Ethics Reporting Channel


Each JetBrains employee has the unquestionable right to enjoy a positive culture that is free from any discrimination, favoritism, sexual harassment, or bullying as well as improper business practices or conflicts of interest.

Therefore, everyone at JetBrains is encouraged to direct questions or report any concerns of legal breaches, improper behavior, or inconsistencies with legal or contractual requirements to their team leader, Human Resources, Security, Legal, or Compliance teams, or send us your questions or concerns through internal reporting [channels](#) or ethics@jetbrains.com. Everyone outside of JetBrains is also welcome to raise any concerns of misconduct or improper behavior directly or indirectly related to JetBrains activities and transactions.



JetBrains has a strict non-retaliation policy for all matters reported in good faith – as you are doing the right thing and protecting our brand and reputation! All reported issues are treated strictly confidential and in accordance with applicable data privacy laws.

JetBrains does not prevent anyone from reporting any matters with a relevant authority if they wish or prefer to do so.



Questions or Feedback

In case of any questions or if you wish to give us any feedback, please contact our compliance team through compliance@jetbrains.com.

[More information about our compliance program and highlighted controls is available here](#)

