

Issue Tracker Designed for Development Teams

Key Facts

JetBrains YouTrack is an intelligent, agile issue tracker and project management tool for development teams. It helps software developers perform most of their issue-handling tasks with two simple, keyboard-driven controls: a search box and a command window.

In YouTrack search box, you enter Google-like search queries aided by suggestions and highlighting. This lets you filter out any set of issues in no time, concentrating on the task at hand.

Powerful YouTrack commands help you modify multiple issues simultaneously. For example, you can mark 10 issues as being in progress, raise their priority, and specify a product version that they affect—instantly.

Agile project management in YouTrack is designed to help teams plan, visualize and manage their work in an efficient manner, with support for both Scrum and Kanban methodologies.

Key Benefits

Commands protect YouTrack from UI bloating, efficiently replacing zillions of buttons, dropdowns and checkboxes with a compact, flexible issue modification tool. Command syntax is similar to that of YouTrack search queries, so you can familiarize yourself with both very easily.

The set of issue fields along with their values is completely customizable in YouTrack. You can define your own set of issue fields for every project: set your own States, add Severity, set Assignee field to be a multi-selection field, and much more.

You can create custom workflows to define the lifecycle of your issues based on your specific needs and choose your system language. With powerful customization capabilities you have the power to create the issue tracking process according to your business needs.

Key Features

- Intelligent search via search queries with completion and highlighting.
- Geeky command window to update multiple issues at once.
- Keyboard-centric approach: handy shortcuts to perform any action.
- Agile project management. Scrum and Kanban support. Backlog management.
- Burndown and Cumulative flow charts. Multiple projects on the board. Multi-level and Personal boards.
- Flexible customization. Customizable fields and workflows.
- Powerful reporting and analysis. 17 different reports, live dashboard with widgets, reports and notes.
- Time management. Set estimates, add work items and get the total time spent. Create time reports.
- Localized to English, French, German, Russian and Spanish. Custom localizations are also available.
- Flexible user and permission management based on roles and groups.
- REST API.
- Mailbox integration for submitting issues and receiving updates via e-mail.

- Possibility to apply commands and get issue details directly from Slack, Gtalk, or other Jabber client.
- Integration with JetBrains tools: IntelliJ IDEA-based IDEs, TeamCity and Upsource.
- Integration with LDAP, Google, GitHub, OpenID and other Auth modules.
- Native GitHub, GitLab and Bitbucket integration.
- Integration with any VCS via TeamCity and Upsource.
- One click Jira import and further synchronization.
- Zendesk integration.
- Integration with TMT tools and time management systems.
- Easy migration from any issue tracker.

Headquarters and International Sales:

sales@jetbrains.com

JetBrains s.r.o.
Na hřebenech II 1718/10,
14700 Prague 4,
Czech Republic
Tel: +420 241 72 2501
Fax: +420 241 72 2540

Americas Sales:

sales.us@jetbrains.com

Tel: +1 888 672 1076

East Coast

324 New Brooklyn Road
Berlin, NJ 08009
Tel: +1 609 714 7883
Fax: +1 866 838 6784

West Coast

1900 South Norfolk
St. Suite 350
San Mateo, CA 94403
Tel: +1 650 577 2345
Fax: +1 866 838 6784